

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 11 January 2018

Subject: **INFORMATION REPORT – Heathwatch Harrow GP Access Report**

Responsible Officer: Ash Verma
Chair, Enterprise Wellness

Exempt: No

Wards affected: All

Enclosures: GP Access report June 2017

Section 1 – Summary

This report sets out to gain a better understanding of local resident's experiences of accessing their GP surgeries and recommendations to improve the quality of access and information provided by GPs, for patients and carers, particularly with language, mental health and learning disabilities.

FOR INFORMATION

Section 2 – Report

The aim of the research was to gain an understanding of patients and service users experience of GP services with in Harrow

Section 3 – Financial Implications

N/A

Section 5 - Equalities implications

Not required

Section 6 – Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

The report incorporates the administration's priorities.

- Making a difference for the vulnerable
- Making a difference for communities
- Making a difference for families

STATUTORY OFFICER CLEARANCE (Council and Joint Reports)

Not required

Ward Councillors notified:	NO
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Section 7 - Contact Details and Background Papers

Contact: Mina Kakaiya, Manager Healthwatch Harrow

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Background Papers: GP Access report